



## **Welcome to our Practice!**

We strive to provide the highest quality of care to our patients in a professional and personalized manner. In order to maximize your visit to our office today we will need to gather some important information.

Please review and complete the following documents included in this packet and return to us within 24 hours of receiving it. As a friendly reminder, no shows and cancellations less than 48 hours, are subject to \$75.00 fee.

- Welcome Letter
- Map and Directions to Office
- Patient Demographics Form
- Patient Medical History Forms (3 pages)
- Financial Policy / Malpractice Notice
- Notice of Privacy Practice Acknowledgment
- Communication Consent
- Pelvic Health Survey
- Hereditary Cancer Questionnaire

Our office takes pride in running on time, please allow yourself enough time to locate our office and arrive at least 15 minutes prior to your appointment. Please note, patients arriving 15 min late run the risk of having to be rescheduled.

Your patient experience is very important to Dr. Starke. If, for whatever reason, you feel your visit to our office has not been up to your expectations, please do not hesitate to contact me via phone at (786) 665-8188.

Please go to our website at [www.toplinemd.com/the-center-for-gynecology-and-restorative-medicine/](http://www.toplinemd.com/the-center-for-gynecology-and-restorative-medicine/) to review our services in more detail. If you would like a copy of our Notice of Privacy Practices please refer to our website to obtain your copy.

Sincerely,

Michelle M. Starke, MD

Directions heading **North** on S Dixie Hwy/US-1

Turn **left** onto Ponce de Leon Blvd off of S Dixie Hwy/US-1 N

Enter roundabout and take the **2<sup>nd</sup>** exit onto Ponce de Leon Blvd

135 San Lorenzo Avenue will be on your **left** hand side

The parking garage will be directly to your **right**

Directions heading **South** on S Dixie Hwy/US-1

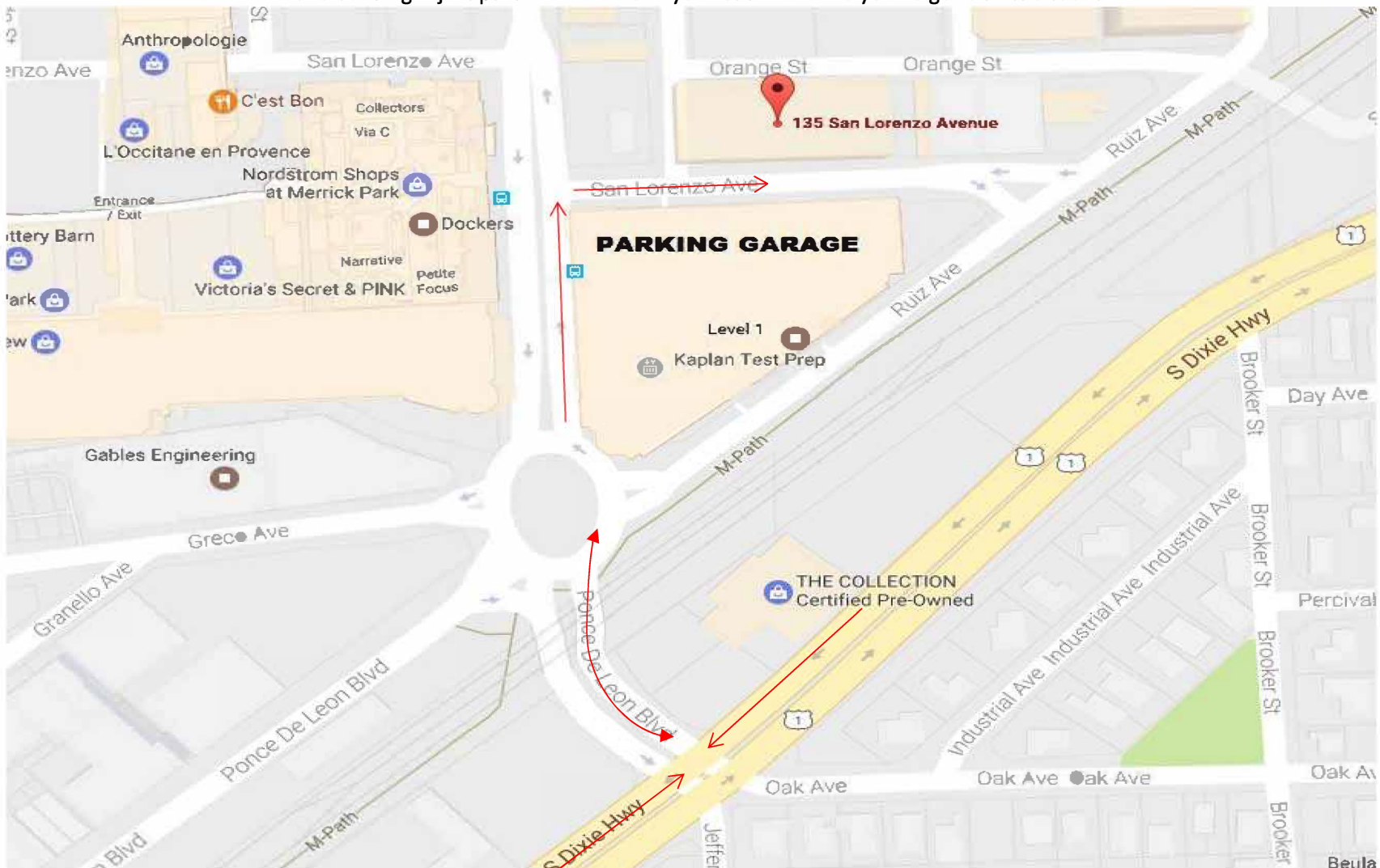
Turn **right** onto Ponce de Leon Blvd off of S Dixie Hwy/US-1 N

Enter roundabout and take the **2<sup>nd</sup>** exit onto Ponce de Leon Blvd

135 San Lorenzo Avenue will be on your **left** hand side

The parking garage will be directly to your **right**

\* The building is just past SW 39<sup>th</sup> Ave. If you reach Ruiz Ave you've gone a little too far





THE CENTER FOR GYNECOLOGY AND RESTORATIVE MEDICINE

**Michelle M. Starke, MD**

Board Certified in Gynecology & Anti-Aging Medicine

### PATIENT DEMOGRAPHICS

Patient Name	Home Phone
Home Address	Work Phone
City                      State                      Zip	Cell Phone
Date of Birth                      Age	Email Address
Occupation	Social Security #
Employer	Marital Status
Work Address	City                      State                      Zip
Referred By	Primary Language Spoken

### SPOUSE/EMERGENCY CONTACT

Name	Date of Birth
Relation to Patient	Phone Number

### INSURANCE INFORMATION

Name of Primary Insurance	
Group Number	Member/Subscriber ID
Name of Subscriber	Subscriber's Social Security #
Subscriber's Date of Birth	Relation to Patient
Subscriber Employer	Work Phone

### RELEASE OF INFORMATION

I authorize the release of any medical information necessary to process a claim.

Signed by Subscriber:	Date:
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### ASSIGNMENT OF BENEFITS

I authorize payment of medical benefits to myself or the name provider for professional services rendered.

Signed by Subscriber:	Date:
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### PHARMACY INFORMATION:

NAME OF PHARMACY: \_\_\_\_\_ PHARMACY PHONE #: \_\_\_\_\_

ADDRESS OF PHARMACY: \_\_\_\_\_



THE CENTER FOR GYNECOLOGY AND RESTORATIVE MEDICINE

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**Patient History Form - Page 1**

NAME: \_\_\_\_\_

Date: \_\_\_\_\_

Please choose **ONLY ONE** of the following office visit types you would like to have today:

**(DO NOT CHOOSE MORE THAN ONE)**

New Patient Well Woman Visit - Last Pap: \_\_\_\_\_

OR

New Patient Problem Visit - Details: \_\_\_\_\_

OR

New Patient Hormone Consult - Details: \_\_\_\_\_

**LIST ALL MEDICATIONS:**

Name	Dosage	# of times per day
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

DRUG ALLERGIES: \_\_\_\_\_

LAST MENSTRUAL PERIOD: \_\_\_\_\_

PREVIOUS GYNECOLOGIST: \_\_\_\_\_



THE CENTER FOR GYNECOLOGY AND RESTORATIVE MEDICINE

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**Patient History Form - Page 2**

NAME: \_\_\_\_\_

Date: \_\_\_\_\_

Medical Problems:

Surgeries:

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**Obstetrical History:**

Number of children: \_\_\_\_\_ Vaginal deliveries \_\_\_\_\_ Cesareans \_\_\_\_\_ Miscarriages \_\_\_\_\_  
Terminations of pregnancies \_\_\_\_\_ Ectopic pregnancies \_\_\_\_\_

**Social History:**

Marital status:  Single  Married  Separated  Divorced  Widowed  
Alcohol:  Never  Occasional  3-4 x /week  Daily  
Tobacco:  Never  Quit date: \_\_\_\_\_ Current, packs/ day \_\_\_\_\_  
Exercise:  None  1-2x/week  3-4x/week  Daily

**Family History:** (Please include Type of Cancer, Diabetes, Hypertension, Stroke, Osteoporosis).  
Circle if alive or deceased (A/D)

Mother:  A  D; Type: \_\_\_\_\_ Maternal Grandmother:  A  D; Type: \_\_\_\_\_  
Father:  A  D; Type: \_\_\_\_\_ Maternal Grandfather:  A  D; Type: \_\_\_\_\_  
Siblings:  A  D; Type: \_\_\_\_\_ Paternal Grandmother:  A  D; Type: \_\_\_\_\_  
Children:  A  D; Type: \_\_\_\_\_ Paternal Grandfather:  A  D; Type: \_\_\_\_\_

**Gynecological History:**

Last pap smear: \_\_\_\_\_ Any abnormal pap smears: \_\_\_\_\_  
Last mammogram: \_\_\_\_\_ Any abnormal mammograms: \_\_\_\_\_  
Are you sexually active?  Yes  No  Heterosexual  Homosexual  Bisexual  
Are you in an abusive relationship? \_\_\_\_\_ Have you been sexually abused? \_\_\_\_\_

**Gardasil Vaccines Completed:** \_\_\_\_\_ of 3



# Michelle M. Starke, MD

Board Certified in Gynecology & Anti-Aging Medicine

Patient History Form (Page 3)

Name: \_\_\_\_\_

Date: \_\_\_\_\_

## REVIEW OF SYSTEMS:

Do you now or have you had any problems related to the following symptoms?

### **Constitutional Symptoms**

Fever/chills  Y  N  
Headache  Y  N  
Weight loss/gain  Y  N

### **Ear/Nose Throat**

Sore throat  Y  N  
Chronic Sinusitis  Y  N  
Difficult swallowing  Y  N

### **Respiratory**

Wheezing  Y  N  
Coughing  Y  N  
Short of breath  Y  N

### **Breast**

Breast pain  Y  N  
Nipple discharge  Y  N  
Itchy nipples  Y  N

### **Gastrointestinal**

Constipation  Y  N  
Diarrhea  Y  N  
Bloating  Y  N

### **Neurological**

Numbness  Y  N  
Memory lapses  Y  N  
Dizziness  Y  N

### **Integumentary/Skin**

Acne  Y  N  
Dry skin  Y  N  
Rashes/boils  Y  N

### **Eyes**

Glasses/contacts?  Y  N  
Blurred vision  Y  N  
Double vision  Y  N

### **Cardiovascular**

Chest pain  Y  N  
Palpitations  Y  N  
Varicose veins  Y  N

### **Hematological/Lymphatic**

Excess bruising  Y  N  
AIDs/HIV  Y  N  
Swollen glands  Y  N

### **Musculoskeletal**

Back pain  Y  N  
Neck pain  Y  N  
Joint pain  Y  N

### **Genitourinary**

Blood in urine  Y  N  
Painful urination  Y  N  
Urinary frequency  Y  N

### **Endocrine**

Tired/sluggish  Y  N  
Excess thirst  Y  N  
Cold extremities  Y  N

### **Emotional**

Depression  Y  N  
Anxiety  Y  N  
Stress  Y  N

## FINANCIAL POLICY

The following is a statement of our Financial Policy. Our office will be happy to answer any questions or concerns you may have regarding the information noted below.

### **PAYMENT IS DUE AT THE TIME OF SERVICE ALL COPAYMENTS AND DEDUCTIBLES ARE DUE PRIOR TO YOUR VISIT**

**CREDIT CARD POLICY:** We are requesting that you supply our office with your credit card information that will be securely kept on file for payment of all services and fees which would also include a no show/late cancellation fee if warranted per our missed appointments policy as described below.

**MISSED APPOINTMENTS:** Unless canceled 48 hours in advance, there is a **\$75.00** fee for missed appointments that will be charged to the credit card on file. Please help us serve you and others better by keeping scheduled appointments. When you do not call to cancel or reschedule your appointment, you may be preventing other patients from getting much needed medical treatment.

**PROOF OF INSURANCE:** If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim. As part of the contract with your insurance company, all co-payments, co-insurances and deductibles must be paid at time of service. Failure on our part to collect co-payments and deductibles from patients can be considered fraud. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of the claim.

**NON-COVERED SERVICES:** Please be aware that some – and perhaps all – of the services you receive may be non-covered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services in full at the time of visit.

**HMO/REFERRALS:** It is the patient's responsibility to obtain a referral form from your primary care physician if your insurance carrier requires it for your visits. If you arrive without a referral for your visit and are required to bring one, your appointment will be rescheduled.

**RETURNED CHECKS:** Any check returned for non-sufficient funds will be subject to bank fees (the amount the bank charges the practice) along with a **\$75.00** NSF fee from the office.

**COLLECTION POLICY:** Should your account become past due, the patient/debtor assumes all costs of collection, including but not limited to, collection agency fees, court costs, interest and legal fees. All unpaid accounts will be reported to the credit bureau.

I HAVE READ AND FULLY UNDERSTAND the Financial Policy and all my questions regarding this policy have been answered. I hereby agree to render payment in accordance with the terms and conditions set forth.

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\_\_\_\_\_  
Patient Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient/Responsible Party Signature

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## **MALPRACTICE**

"Under Florida Law, physicians are generally required to carry malpractice insurance or otherwise demonstrate financial responsibility to cover potential claims for medical malpractice. Dr. Michelle M. Starke has decided to not carry medical malpractice insurance. This is permitted under Florida law subject to certain conditions. Florida law imposes penalties against non-insured physicians who fail to satisfy adverse judgments arising from claims of medical malpractice. This notice is provided pursuant to Florida law."

This is to certify that I have read and understood the information above.

\_\_\_\_\_  
Patient Name and Signature

\_\_\_\_\_  
Date

# **The Center for Gynecology and Restorative Medicine**

## **Michelle Starke, MD, LLC**

### **Notice of Privacy Acknowledgment and Consent for the Purposes of Treatment, Payment and Health Care Operations**

I understand that under the Health Insurance Portability and Accountability Act (HIPAA), I have certain rights to privacy regarding my protected health information. I acknowledge that I have received or have been given the opportunity to receive a copy of your Notice of Privacy Practices. I also understand that this practice has the right to change its Notice of Privacy Practices and that I may contact the practice at any time to obtain a current copy of the Notice of Privacy Practices.

I hereby consent to the use or disclosure of my protected health information by Michelle Starke, MD, LLC (the “provider”) for the purpose of diagnosing or providing treatment to me, obtaining payment for my health care bills or to conduct health care operations of the provider. I understand that diagnosis or treatment of me by the provider may be conditioned upon my consent as evidenced by my signature on this consent.

I understand I have the right to request a restriction as to how my protected health information is used or disclosed to carry out treatment, payment, or health care operations of the practice. The provider is not required to agree to the restrictions that I may request. However, if the provider agrees to a restriction that I request, the restriction is binding on the provider and all physicians associated with the provider.

I have the right to revoke this consent in writing, at any time, except to the extent provider has taken action in reliance on this consent. My “protected health information” means health information, including my demographic information, collected from me and created or received by my physician, another health care provider, health plan, my employer or health care clearing house. This protected health information related to my past, present, or future physical or mental health or condition and identifies me or there is a reasonable basis to believe the information may identify me.

I understand I have the right to question any therapy proposed and/or provided by the provider and that all my questions will be answered prior to receiving treatment. I understand that I have not been and will not be given a guarantee of beneficial or specific results.

I acknowledge that among those who attend to me are medical, nursing or other health care personnel who are in training. I consent to their presence and participation in my evaluation and treatment as part of their education and training. I acknowledge that such personnel may not be employees of the provider. I consent to such personnel who are in training having access to my medical records regardless of whether I am present or whether such personnel have even seen me.

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Patient Name or Legal Guardian (print)

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Patient Signature

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Date



## Communication by Email, Text Message, and Other Non-Secure Means

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Email Address: \_\_\_\_\_ Mobile Number: \_\_\_\_\_

It may become useful during the course of treatment to communicate by email, text messages (e.g. "SMS") or other electronic methods of communication. Be informed that these methods, in their typical form, are not confidential means of communication. If you use these methods to communicate with our office there is a reasonable chance that a third party may be able to intercept and eavesdrop on those messages. The kinds of parties that may intercept these messages include, but are not limited to:

- People in your home or other environments who can access your phone, computer, or other devices that you use to read and write messages.
- Your employer, if you use your work email to communicate with our office. Third parties on the Internet such as server administrators and others who monitor Internet traffic.

If there are people in your life that you do not want accessing these communications, please talk with our office about ways to keep your communications safe and confidential.

## CONSENT FOR TRANSMISSION OF PROTECTED HEALTH INFORMATION BY NON-SECURE MEANS

I consent to the office of **Michelle M. Starke, MC, LLC** to use unsecured email and/or mobile phone text messaging to transmit to me the following protected health information:

- Information related to the scheduling of your appointments with a provider in our office
- Information related to billing and payment
- Personal information as initiated by me, to which this office may respond

I have been informed of the risks, including but not limited to my confidentiality in treatment, of transmitting my protected health information by unsecured means. I understand that I am not required to sign this agreement in order to receive treatment. I also understand that I may terminate this consent at any time.

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

## Pelvic Health Survey

Name: \_\_\_\_\_

Date: \_\_\_\_\_

### **Bladder:**

How often do you leak urine? Check one box.

- 0. Never
- 1. About once a week or less often
- 2. Two to three times a week
- 3. About once a day
- 4. Several times a day
- 5. All the time

We would like to know how much urine you think leaks. How much urine do you usually leak (whether you wear protection or not)? Check one box.

- 0. None
- 2. A small amount
- 4. A moderate amount
- 6. A large amount

Overall, how much does leaking urine interfere with your everyday life? Please circle a number between 0 (not at all) and 10 (a great deal).

- 0    1    2    3    4    5    6    7    8    9    10
- Not at all A great deal

ICIQ score (Do not write. For office use only): \_\_\_\_\_

When does urine leak?

- Never—urine does not leak
- Leaks before you can get to the toilet
- Leaks when you cough or sneeze
- Leaks when you are asleep
- Leaks when you are physically active/exercising
- Leaks when you have finished urinating and are dressed
- Leaks for no obvious reason
- Leaks all the time

Do you wear diapers, pads, or panty liners because of leaking?

Y /  N  O

Are you bothered by the number of times per day that you have to empty your bladder?

Y /  N  O

Do you wake up at night to empty your bladder?

Y /  N  O

If yes, how many times? \_\_\_\_\_

Do you feel you have to rush to the toilet to avoid an accidental leak?

Y /  N  O

### **Bowel:**

Do you accidentally leak stool?

Y /  N  O

Do you have to strain to have a bowel movement?

Y /  N  O

Do you pass gas when you do not want to?

Y /  N  O

### **Gynecological:**

Do you experience pelvic pain?

Y /  N  O

Do/did you experience pelvic pain with intercourse?

Y /  N  O

Do you have a feeling of a "ball" in your vagina?

Y /  N  O

Hysterectomy?

Y /  N  O

Vaginal Dryness?

Y /  N  O

Number of vaginal deliveries \_\_\_\_\_

Number of Cesarean Sections \_\_\_\_\_



**Michelle M. Starke, MD, LLC**

The Center for Gynecology & Restorative Medicine

**Hereditary Cancer Questionnaire**

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Have you or any of your relatives ever been tested for a hereditary cancer syndrome?

(Ex: BRCA/Colaris)

Y / N

Do you have any Ashkenazi Jewish Ancestry? (Eastern European)

Y / N

Have you ever been diagnosed with cancer?

Y / N

If yes, which type of cancer were you diagnosed with? \_\_\_\_\_

Has anyone in your family been diagnosed with cancer? (Parents, Grandparents, Aunts, Uncles, Siblings, or Children)

<b>Diagnosis</b>	<b>Family Member</b>	<b>Age at</b>
Breast Cancer:	_____	_____
	_____	_____
Ovarian Cancer:	_____	_____
	_____	_____
Colon Cancer:	_____	_____
	_____	_____
Uterine Cancer:	_____	_____
	_____	_____
Other Cancers:	_____	_____
	_____	_____

-----For Office Use Only-----

- Genetic testing offered: Accepted or Declined
- Information/Brochure Provided to patient
- Patient does not have risk factors

HCP Signature: \_\_\_\_\_