

## COVID-19 Information and FAQ

Over the past few months, there have been major changes in the community due to COVID-19. These changes have also impacted the ways we are all able to interact and access care. Keeping you in good health remains our number one priority. You can be confident that we will continue to provide top-of-the-line care while ensuring your safety in the office. We are taking appropriate precautions and implementing enhanced safety measures with your health in mind.

We encourage you to call the office to schedule or re-schedule your appointments.

We assure you that our team is doing everything we can to embrace the “new normal” and support your healthcare needs. We would like you to keep the following information in mind. If you have any questions at all, we welcome you to call us.

In an effort to protect you and the staff as much as possible we are requiring:

**All documents need to be sent in ahead of your visit.**

Upload paperwork via the portal, fax, Docusign or email: by **NOON** the day prior to your visit

### Checklist:

### How to get it to us:

New Patient Paperwork-	portal, fax, Docusign, email
Medical history-	portal, fax, or email
Driver License-	portal or email
Insurance Card-	portal or email
Any documents/reports-	portal, fax, or email

When you arrive **DO NOT** come straight up. Please let us know when you arrive and **Wait** in the car for a call or text to come up to the office for your appointment. **Only** the patient can attend the visit. We are happy to add your family to the visit via speaker phone.

**Copays/Patient responsibility is due from the car [before you head up](#) or the day before by phone.**

- **No cash, no checks, no money orders**

**Wear a proper fabric or surgical mask.**

- **No underwear, held up jackets or made out of paper towels**

### **Patients and Staff**

**Temperature upon entry, Screening Questions will be asked, Hands will be sanitized**

**[Thanks in advance for your help! We look forward to seeing you!](#)**