



THE MEDICAL HOME

Doctor Ana Pediatrics has been providing exceptional pediatric healthcare to the South Florida community for more than 20 years. Concepts of the Patient Centered Medical Home are the very framework of our practice and place the patient at the very center of their care.

THE PROVIDERS

The providers at Doctor Ana Pediatrics are licensed and board certified in Pediatrics. Using evidence-based care and the most up to date technology, your child’s healthcare provider will ensure that every aspect of your child’s health is assessed and will work with you to develop a care plan that is best for your child. The Physician(s) at Doctor Ana Pediatrics seek to foster a relationship between provider, care team, and patient that will promote better overall healthcare.

THE CARE TEAM

Your child’s care team is composed of clinical and non-clinical team members in order to develop and coordinate an individual care plan for your child. If your child requires evaluation by a qualified provider or specialist outside of our practice, including behavioral health, the care team will assist in obtaining appointments, referrals, and will submit the appropriate records to the specialist for further evaluation and treatment. In the event that your child is evaluated and treated in the emergency room, your care team will make sure that proper follow-up care is coordinated with us, your medical home, as well as any necessary specialists. In order to promote the highest level of continuity of care, we ask that you inform us of any changes to your child’s medical history or of any evaluations / treatments outside of our practice.

APPOINTMENTS

You can schedule an appointment for physicals, sick visits, and immunizations by calling our office during business hours or by sending us a message via the secure patient portal. For same day appointments, we ask that you call our office directly. If you should need to cancel or reschedule your appointment, we ask that you provide us with as much notice as possible in order to allow for another patient to schedule at that time.

CLINICAL ADVICE

If you should require clinical advice during business hours, please call our office. Upon receipt of your phone call, our nurse or provider will respond to urgent messages within 3 hours and to non-urgent messages by the next business day.

AFTER-HOURS

Understanding that at times you may require clinical advice when the office is closed, we provide an after-hours answering service. All you need to do is call our office and your call will immediately responded to by the on-call provider. We do ask that if your child has a life-threatening situation, that you seek immediate attention at your nearest emergency room.

SECURE PATIENT PORTAL

For your convenience, we offer a secure patient portal through which you can send us secure messages, access your child’s health record, and request medication refills. During your visit with us, staff will take care of registering you for the portal and demonstrating how to navigate through it.



ON-SITE SERVICES

- Preventive healthcare and screenings for children and adolescents ages 0-21 years
- Well Child Exams / Sports Physicals
- ADD / ADHD evaluation, treatment, management
- Adolescent Depression / Alcohol Screenings
- Autism Screenings
- Birth Control Counseling
- Acute sick visits
- Phlebotomy
- Rapid Flu and Rapid Strep testing
- Immunizations
- Flu Vaccines
- Ear Piercings
- Asthma diagnosis and management
- Suture / Staple removal
- Abscess Incision and Drainage
- Cryotherapy for wart removal

FINANCES

We ask that at each visit, you provide your most up to date insurance information in order to accurately bill your insurance company for services provided in our office. In the event that there is a co-payment or patient responsibility amount, this will be collected at the time of visit.

We understand that financial difficulties can arise and for this reason are available to work with you on a payment plan or other financial agreement designed to your specific financial situation.

INSURANCES

We are currently in-network providers with the following insurance companies:

- Medicaid
 - Molina
 - Simply
 - Sunshine
- Aetna
- AvMed
- Blue Cross Blue Shield
- Cigna
- Coventry
- GHI
- GoldenRule
- Humana
- Neighborhood Health Partnership
- TriCare
- United HealthCare

PRACTICE LOCATIONS AND HOURS OF OPERATION

9220 SW 72 Street Suite 102; Miami, FL 33173

T: 305-275-1700/F: 305-275-5008/www.doctoranahp.com

MONDAY – FRIDAY

8:30 AM – 5:00PM / Closed for lunch from 12:00 PM – 1:30PM

EXTENDED PATIENT ACCESS –2 SATURDAYS OF EVERY MONTH

9:00 AM – NOON

PATIENT RESOURCES

Access Florida

<http://www.myflorida.com/accessflorida/>

Department of Children and Families

<http://www.myflfamilies.com/>