## **Healow Portal Website Registration**

Once Pts are Web Enabled in the office they will receive a Welcome email titled: <u>"Portal login information from your doctor's office"</u>

## \*\*Important-PLEASE check Junk or Spam folder

- Login Credentials will be In the Welcome email. It will show: Login URL: <u>https://health.healow.com/ForWomenOnlyFTL</u> (This is the portal website) User ID: JaneDoe1970 (Example Only) Password: 5CpY3Z7n (Example-this is a temp password you will change later-CASE SENSITIVE)
- 2. Click the link above and enter the credentials above to log in
- 3. Validate your identity with Date of Birth or PH # (it has to match what we have in the system)
- 4. Next reset your Password and set up Security questions
- 5. Next- Acknowledge EClinical Works Consent by clicking Next
- 6. Last-Acknowledge our Practice consent by checking the box and clicking Agree

## **Healow Portal App**

\*At the bottom of the Welcome email or any email from the portal there is a section that says "Let's Connect Via our Healow App-this has our unique "Practice Code" listed

- Step 1. Download Healow App from App Store
- Step 2. Enter our unique "Practice Code" to find us: CHAJAD
- Step 3. Login with User ID & Password (Use Temp info ONLY IF you haven't registered on the site yet
- Step 4. Agree to Terms