

# **FINANCIAL POLICY**

Thank you for choosing OBGYN Specialists of Fort Lauderdale, LLC as your health care provider. We are committed to building a successful physician-patient relationship. The following is a statement of our Financial Policy. Our office will be happy to answer any questions or concerns you may have.

## **PAYMENT IS DUE AT THE TIME OF SERVICE**

### **ALL COPAYMENTS AND DEDUCTIBLES ARE DUE PRIOR TO YOUR VISIT**

**WE ACCEPT: CASH, CHECK, VISA, MASTERCARD, DISCOVER AND AMERICAN EXPRESS**

**PROOF OF INSURANCE:** All patients must complete our patient information form before seeing the doctor. We must obtain a copy of your driver's license and current valid insurance to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim. We are in network with most major insurance carriers. However, it is the patient's responsibility to verify that we are a participating provider of the insurance plan. It is the patient's responsibility to know and understand the requirements of their insurance plan. As part of the contract with your insurance company, all co-payments, co-insurances and deductibles must be paid at time of service. Failure on our part to collect co-payments and deductibles from patients can be considered fraud. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of the claim.

**HMO/REFERRALS:** It is the patient's responsibility to obtain a referral form from your primary care physician if your insurance carrier requires it for your visits. If you arrive without a referral for your visit and are required to bring one, your appointment will be rescheduled.

**MEDICAID:** Our office does **NOT** currently accept any Medicaid products as either a Primary **OR** a Secondary. Should you fail to notify us that you have a Medicaid product you will be charged the **Full Fee for Services**.

**MINOR PATIENTS:** The parent or guardian accompanying the minor is responsible for payment of services rendered.

**MISSED APPOINTMENTS:** Unless cancelled 48 hours in advance, there is a \$25.00 fee for missed appointments. Please help us serve you better by keeping scheduled appointments.

**NONCOVERED SERVICES:** Please be aware that some – and perhaps all – of the services you receive may be noncovered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services in full at the time of visit.

**RETURNED CHECKS:** Any check returned for non-sufficient funds will be subject to bank fees (the amount the bank charges the practice) along with a \$50.00 NSF fee from the office.

**COLLECTION POLICY:** Should your account become past due, the patient/debtor assumes all costs of collection, including but not limited to, collection agency fees, court costs, interest and legal fees. All unpaid accounts will be reported to the credit bureau.

**RECORDS:** There is a flat fee of \$20.00 for each full set of medical records requested.

I HAVE READ AND FULLY UNDERSTAND the Financial Policy and all my questions regarding this policy have been answered. I hereby agree to render payment in accordance with the terms and conditions set forth.

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Patient/Responsible Party Signature: \_\_\_\_\_



Under Florida law, Physicians are generally required to carry medical malpractice insurance or otherwise demonstrate financial responsibility to cover potential claims for medical malpractice. YOUR DOCTOR HAS DECIDED NOT TO CARRY MEDICAL MALPRACTICE INSURANCE. This is permitted under Florida law subject to certain conditions. Florida law imposes penalties against noninsured physicians who fail to satisfy adverse judgments arising from claims of medical malpractice. This notice is provided pursuant to Florida law.

Patient Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Rachel Bernstein MD, FACOG • Patricia Calvo MD, FACOG

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[www.ForWomenOnlyOBGYN.com](http://www.ForWomenOnlyOBGYN.com)



**\*PATIENT CONTRACT WITH CONSENT TO TREAT\***

**CONSENT TO TREAT**

By signing this form I understand that I am consenting that ObGyn Specialists of Fort Lauderdale, it's Physicians, Nurse Practitioners, Medical Assistants, Technicians or Medical Students (when applicable) can provide and perform medical care, tests, procedures or a medically indicated examination including but not limited to a pelvic exam as agreed upon in the best interest of my health. \_\_\_\_\_ **Patient Initials**

**TREATMENT OF STAFF**

We take great pride in assisting our patients and providing exceptional patient care. If you or anyone representing you act in an abusive manner to a staff member or a Physician you may be asked to leave and/or discharged from the practice. We have a Zero Tolerance policy for the mistreatment of our staff and Physicians so please be mindful of your behavior. \_\_\_\_\_ **Patient Initials**

**CO-PAYMENTS AND EXISTING ACCOUNT BALANCES**

Co-Payments are due at the time of service. *No Exceptions.* If you have an existing account balance at the time of your visit, you are expected to pay the balance at your visit or set up an auto-payment plan to make timely payments. See the Front Desk for more information on the auto-payment plan. \_\_\_\_\_ **Patient Initials**

**FORMS AND LETTER REQUESTS**

All forms & letter requests may take up to 10 business days to complete so please be mindful of that timeframe when submitting a request. ALL patient information must be filled out on forms and all letter requests must include ALL information needed for the letter. If incorrect information is provided, there will be a \$10 charge for each additional corrected form or letter. \_\_\_\_\_ **Patient Initials**

**APPOINTMENT CANCELLATIONS and LATE ARRIVALS FOR APPOINTMENTS**

There will be a \$25 charge for ANY appointment, (i.e. LAB, Ultrasound, Dr visit, Nurse visit etc.) not cancelled with a 48-hour notice. We have an appointment reminder system that notifies you via email, phone and text so if you must cancel, please use the system. You are considered late if you arrive more than 15 minutes past your scheduled time. We will do our best to see you but you may be asked to wait or reschedule. \_\_\_\_\_ **Patient Initials**

**BY SIGNING THIS CONTRACT, I, AS THE PATIENT, AGREE TO BE AN ACTIVE PARTICIPANT IN MY CARE AND THAT I UNDERSTAND THAT I MAY BE DISCHARGED FROM THE CARE OF OBGYN SPECIALISTS OF FORT LAUDERDALE AT THE DISCRETION OF THE PHYSICIANS IF ANY OF THE ABOVE TERMS ARE NOT FOLLOWED.**

**I FULLY UNDERSTAND AND ACCEPT THE TERMS STATED ABOVE:**

**Print Patient Name:** \_\_\_\_\_ **Patient D.O.B.** \_\_\_\_\_

**Patient Signature:** \_\_\_\_\_ **Today's Date:** \_\_\_\_\_



## Medicaid Acknowledgment

If you currently have or plan to switch to Medicaid, Secondary Medicaid, Sunshine Health or any Medicaid related products please notify us IMMEDIATELY.

Neglecting to notify the office of your participation in any Medicaid program may result in immediate discharge from our office as well as out of pocket fees that will be your responsibility.

I have read and understand the above statement and agree to notify the office of any current or future changes:

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Patient Print

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Date

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Patient Signature

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**Notice of Privacy Acknowledgement**  
**OB-GYN Specialists of Fort Lauderdale, LLC**

I understand that under the Health Insurance Portability and Accountability Act (HIPAA), I have certain rights to privacy regarding my protected health information. I acknowledge that I have received or have been given the opportunity to receive a copy of your Notice of Privacy Practices. I also understand that this practice has the right to change its Notice of Privacy Practices and that I may contact the practice at any time to obtain a current copy of the Notice of Privacy Practices.

\_\_\_\_\_  
Patient Name or Legal Guardian (print)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

Office Use Only

<p>We have made the following attempt to obtain the patient's signature acknowledging receipt of Notice of Privacy Practices:</p> <p>Date: _____      Attempt: _____</p> <p>Staff Name: _____</p>
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REVIEW OF SYSTEMS AND MEDICAL HISTORY FORM

Patient's Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_

Reason for Visit: \_\_\_\_\_ Email: \_\_\_\_\_

In order for your Physician to complete your exam, it is extremely important to complete this form in its entirety, including ALL PAST MEDICAL HISTORY. **ANY SECTIONS LEFT BLANK WILL RESULT IN A DELAY OF YOUR VISIT.**

**CONSTITUTIONAL SYMPTOMS**

- Good general health lately..... No Yes
- Recent weight change..... No Yes
- Fever..... No Yes
- Fatigue..... No Yes
- Exercise regularly..... No Yes
- Eat a balanced diet..... No Yes

**EYES**

- Eye disease or injury..... No Yes
- Wear glasses/contact lenses..... No Yes
- Blurred or double vision..... No Yes
- Glaucoma..... No Yes

**EARS/NOSE/THROAT**

- Hearing loss or ringing..... No Yes
- Earaches or drainage..... No Yes
- Chronic sinus problem or rhinitis..... No Yes
- Nose bleeds..... No Yes
- Mouth sores..... No Yes
- Bleeding gums..... No Yes
- Sore throat or voice change..... No Yes

**CARDIOVASCULAR**

- Heart trouble..... No Yes
- Chest pain or angina pectoris..... No Yes
- Palpitation..... No Yes
- Shortness of breath with walking..... No Yes
- Swelling of feet, ankles or hands..... No Yes
- Murmur..... No Yes
- Mitral valve prolapse..... No Yes

**RESPIRATORY**

- Chronic or frequent coughs..... No Yes
- Spitting up blood..... No Yes
- Shortness of breath..... No Yes
- Asthma or wheezing..... No Yes

**GASTROINTESTINAL**

- Loss of appetite..... No Yes
- Change in bowel movements..... No Yes
- Nausea or vomiting..... No Yes
- Frequent diarrhea..... No Yes
- Constipation..... No Yes
- Rectal bleeding or blood in stool..... No Yes
- Abdominal pain..... No Yes
- Peptic ulcer (stomach or duodenal)..... No Yes
- Reflux..... No Yes

**MUSCULOSKELETAL**

- Joint pain..... No Yes
- Joint stiffness or swelling..... No Yes
- Weakness of muscles or joints..... No Yes
- Muscle pain or cramps..... No Yes
- Back pain..... No Yes
- Cold extremities..... No Yes
- Difficulty in walking..... No Yes
- Sports injury..... No Yes

**INTEGUMENTARY (SKIN BREAST)**

- Rash or itching..... No Yes
- Change in skin color..... No Yes
- Change in hair or nails..... No Yes
- Varicose Veins..... No Yes
- Breast pain..... No Yes
- Breast lump..... No Yes
- Breast discharge..... No Yes
- Changing mole..... No Yes

**NEUROLOGICAL**

- Frequent or recurring headaches..... No Yes
- Light headed or dizzy..... No Yes
- Convulsions or seizures..... No Yes
- Numbness or tingling sensations..... No Yes
- Tremors..... No Yes
- Paralysis..... No Yes
- Stroke..... No Yes
- Head injury..... No Yes

**PSYCHIATRIC**

- Memory loss or confusion..... No Yes
- Nervousness..... No Yes
- Depression..... No Yes
- Insomnia..... No Yes

**ENDOCRINE**

- Glandular or hormone problem..... No Yes
- Thyroid disease..... No Yes
- Diabetes..... No Yes
- Insulin or Non-Insulin (circle one)
- Excessive thirst or urination..... No Yes
- Heat or cold intolerance..... No Yes
- Skin becoming dryer..... No Yes
- Change in hat or glove size..... No Yes

**GENITOURINARY**

Frequent urination..... No Yes  
Burning or painful urination..... No Yes  
Blood in urine..... No Yes  
Incontinence or dribbling..... No Yes  
Kidney stones..... No Yes  
Sexual difficulty..... No Yes  
Pain with periods..... No Yes  
Use douche..... No Yes  
Irregular periods..... No Yes  
Vaginal discharge..... No Yes  
History of vaginal/pelvic infection..... No Yes

**OB/GYN HISTORY**

Age at first intercourse: \_\_\_\_\_  
Date of last PAP smear: \_\_\_\_\_  
Date of last Mammogram: \_\_\_\_\_  
Type of Birth Control currently using: \_\_\_\_\_

**HEMATOLOGIC / LYMPHATIC**

Slow to heal after cuts..... No Yes  
Bleeding or bruising tendency..... No Yes  
Anemia..... No Yes  
Phlebitis..... No Yes  
Past transfusion..... No Yes  
Enlarged glands..... No Yes

**MENSTRUATION HISTORY**

Age at the onset of menstruation: \_\_\_\_\_  
Date of **LAST** Menstrual Period: \_\_\_\_\_  
**PLEASE NOTE: WE CANNOT DO A PAP IF YOU ARE ON YOUR PERIOD**  
Number of days menstruation lasts: \_\_\_\_\_  
# of Pads/Tampons used: \_\_\_\_\_

**ALLERGIES**-Please list all known allergies:

\_\_\_\_\_  
\_\_\_\_\_

**LIST ALL PREGNANCIES INCLUDING; DATES, WEIGHTS, DELIVERY TYPE and any problems.**

**\*\*\*(Please include miscarriages, terminations and pre-term)\*\*\***

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**PAST MEDICAL HISTORY** Please list **ALL PREVIOUS** medical history including surgeries, injuries, diseases, hospitalizations AS WELL AS Conditions such as High Blood Pressure and High Cholesterol: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**MEDICATIONS** (Please list **ALL** medications currently taking **including** Vitamins and Supplements) \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**PATIENT SOCIAL HISTORY**

Marital status: Single Married Separated Divorced Widowed  
Use of alcohol: Never Number per week: \_\_\_\_\_  
Use of tobacco: Never Previously Quit-Date Quit: \_\_\_\_\_ Current-packs per day: \_\_\_\_\_  
Use of drugs: Never Type/Frequency: \_\_\_\_\_  
History of: Sexual assault: \_\_\_\_\_ Domestic violence: \_\_\_\_\_

**FAMILY MEDICAL HISTORY:**

	Age:	Diseases:	If deceased, cause of death
Father:	_____	_____	_____
Mother:	_____	_____	_____
Siblings:	_____	_____	_____
Children:	_____	_____	_____
Other blood relatives:	_____	_____	_____

**I have filled out the form completely and understand any sections left blank will result in a delay of my visit:**

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Healow Portal Website Registration

Once Pts are Web Enabled in the office they will receive a Welcome email titled:  
“Portal login information from your doctor’s office”

**\*\*Important-PLEASE check Junk or Spam folder**

1. Login Credentials will be In the Welcome email. It will show:  
**Login URL:** <https://health.healow.com/ForWomenOnlyFTL> (This is the portal website)  
**User ID:** JaneDoe1970 (Example Only)  
**Password:** 5CpY3Z7n (Example-this is a temp password you will change later-CASE SENSITIVE)
2. Click the link above and enter the credentials above to log in
3. Validate your identity with Date of Birth or PH # (it has to match what we have in the system)
4. Next reset your Password and set up Security questions
5. Next- Acknowledge EClinical Works Consent by clicking Next
6. Last-Acknowledge our Practice consent by **checking** the box and clicking **Agree**

## Healow Portal App

**\*At the bottom of the Welcome email or any email from the portal there is a section that says “Let’s Connect Via our Healow App-this has our unique “Practice Code” listed**

Step 1. Download Healow App from App Store

Step 2. Enter our unique “Practice Code” to find us: **CHAJAD**

Step 3. Login with User ID & Password (Use Temp info **ONLY IF** you haven’t registered on the site yet

Step 4. Agree to Terms