

7800 SW 57th Ave, Suite 305 9960 N. Central Blvd, Suite 300

Miami, FL 33143

Boca Ratón, FL 33428

Tel: 305-856-7005 Fax: 786-577-2117

# **Dr. Fanny González,** *Pediatric Nephrologist* **Pediatric Kidney Center of South Florida, LLC**

PATIENT INFORMATION:	
Patient Name:	Social Security#: / /
	Sex  Male  Female Race:
	StateZip Code
	(Work):
F-mail Addross:	
Preferred Language: (Spanish) or (English)	
Pharmacy Name: Pharmacy Pharma	macy Address/Telephone:
	Phone:
**How did you hear about our practice?	
PARENT / LEGAL GUARDIAN INFORMATION:	
Mother:	_Date of Birth:
	Employer/Occupation:
Mobile Phone:	Work Phone:
	Date of Birth:
Social Security Number:/I	Employer/Occupation:
Mobile Phone:	Work Phone:
INSURANCE INFORMATION:  Primary Insurance	Secondary Insurance
Company Name:	Company Name:
Policy ID Number:	
Group Number:	Group Number:
Policy Holder:	
Policy Holder SS#:	Policy Holder SS#:
Policy Holder Date of Birth:	Policy Holder Date of Birth:
Relationship to Patient:	Relationship to Patient:
***If your insurance requires a referral for you to s	ee Dr. Fanny González, it is your responsibility to provide our
office with the referral. If your insurance company of Pediatric Kidney Center of South Florida in full for a	denies payment (due to no referral) you, the patient, agree to pay ny charges incurred during your visit.
Patient/ Guardian Signature:	Date:
necessary information needed to file and expedite	r of South Florida, to release to my insurance company any payment on my claim. I further assign any benefits payable on my understand I am financially responsible for any balance not
covered by my insurance carrier.	understand I am imanicially responsible for any balance not
	Date:
- accord and aid orginature.	



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# Dr. Fanny González, Pediatric Nephrologist Pediatric Kidney Center of South Florida, LLC Office Policies And Procedures

Your health plan has specific regulations you must follow in order for you to avoid liability from full payment on service rendered by our physician.

#### **Referrals**

We participate with many health plans. It is your responsibility as a patient to provide us with an updated referral on the day of your scheduled appointment. Our office cannot be held responsible for obtaining referrals. If we do not have a referral on file on the date of your scheduled appointment, we will reschedule you for a future date. To avoid this problem, we suggest you contact your primary care physician in advance.

#### **Payment Policy**

Please be prepared to present your insurance card and Identification card at every visit to enusre that our doctor actively participates with your insurance carrier. Make sure your insurance is current and active before your arrival. If we cannot verify coverage or there are services rendered that are not covered by your policy, it is your responsibility to pay in full at the time of the visit. All insurance co-payments and deductibles must be paid at the time of service. We accept cash, personal checks, Visa, MasterCard, and Discover.

#### Cancellation/No Show/Late Arrival Policy

We understand that there are times when you must miss an appointment due to emergencies or obligations at work or with family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel, and we are unable to schedule you for a visit due to a seemingly full appointment book. Therefore, if an appointment is not cancelled and/or rescheduled at least 24 hours prior to the appointment time you will be subject to a fifty-dollar (\$50) fee which will be automatically billed to your credit card on file. If we do not have a credit card on file this fee must be paid prior to any other appointment. This fee will not be covered by your insurance company.

In an effort to keep our very busy schedule on time, patients who arrive 15 minutes or more past their scheduled appointment time will be subject to a fifty-dollar (\$50) fee and risk losing their scheduled appointment. We use a text messaging service to verify your appointments. Whoever receives this message MUST reply to the message. If you do not receive a message, you must notify our office so that we can investigate. Failure to respond to appoint verification text will be subject to a cancellation fee of \$50 and you will lose your appointment.

**Forms** There is a \$20 fee for school forms and copy of all medical records.

<u>Test Results</u> Test results require a follow-up visit to review and discuss any diagnostic testing.

#### **Credit Card on File**

We have a requirement to maintain a valid and non-expired card on file with our office. This card will be used to take payment for copay/balance/etc. at the time of service. We will let you know at check-in or check-out the amount we will be charging. You may also choose to pay with a different method at time of service if desired, just let the front desk know. IF you are using an HSA/FSA card. We will require a backup card also be kept on file. We will always attempt to use HSA/FSA first, but in case it does not have enough funds we will use the backup. HSA/FSA accounts allow you to reimburse yourself for payments made for medical expenses. We will provide all necessary receipts and details. For balances older than 30 days we will attempt to contact you. If we do not hear back your balance will be automatically charged to the card on file. We will send a notification the day before we run the transaction. We will charge a maximum of \$200 every 2 weeks until balance is fully paid.

Name on Card:	
Credit Card#	
Exp. Date:	
CVC:	
Billing Address:	

#### **Deductibles / Copays / Payments / Past Due Accounts**

Our insurance contracts require us to collect deductible amounts and copays at the time of service. For your convenience, we accept cash, check (in-state only), and Credit Card. All checks retuned by the bank will be subject to a \$30 charge as well as any bank fees associated with the returned check. Payment for past-due balances for previous services rendered is also expected when your child is seen in this office. All accounts that are over 90 days past due will be subject to a finance charge that will be applied every 30 days. This charge will be the greater of \$25 or 25% of the current balance. It is the policy of this office to turn accounts with balances overdue for 120 days or more to a collection agency. We would prefer not to take this course of action as it may adversely affect your ability to obtain credit in the future. We understand that many of our patients and parents have HSA or FSA accounts for their medical expenses. However, when the available balance on those accounts cannot fully cover your expected payment, we expect you to pay the difference in another way. HSA/FSA accounts allow you to reimburse yourself for payments made for medical expenses on another card/cash/check. We will provide all necessary receipts and details. While we understand that there are occasionally complicated financial agreements between estranged/separated/divorced parents, we cannot and will not be directly involved in these situations. Payments and balances are expected to be paid at the time of service by WHOEVER brings the child into our office. To help with this, we have also instituted a credit card on file program. Proper receipts and documentation are always available for you to settle the matter between yourselves, as adults.

#### Telemedicine

We offer telemedicine visit only for Test Results if insurance covers for it. Be aware that some insurance have different payment regarding telemedicine depending the insurance plan. We won't give out any test results if payment is not paid first. For any other questions, it will have to be in person office visit such as, pre-op, follow up appointments, surgery clearance etc. The website we use for our telemedicine visit is DOXY.ME/DRFG.

#### **Prescriptions**

The parent has the responsibility of obtaining a photocopy of the prescriptions that are given out in the office, as copies are not maintained by us. Prescriptions are not faxed to the hospital. Prescriptions that are misplaced will have a cost of \$25 to resend.

#### **Minors**

A parent/legal guardian must accompany a patient under the age of 18 years on every visit to our office. I hereby authorize Pediatric Kidney Center of South Florida, LLC to release information required by my insurance company for payment of my child's medical bills or to review activities related to my healthcare provider's participation in my health plan. I assign Pediatric Kidney Center of South Florida, LLC any and all benefits to which the patient or insured party is entitled for medical services rendered. I have read these Office Policies and agree to abide by it.

Finally, this is your information plan. Please familiarize yourself with every rule of the health plan you are enrolled in. Your insurance company will mail a summary of charges (EOB), payments, denials, or requests for your further information. Please review all insurance correspondence.

Please sing and return to the front desk after reading. If you have nay questions, feel free to speak to one of our office personnel.

Parent Name:		
Signature:	 Date:	

I have read and understand the above information.



Signature of Parent/Legal Guardian

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### **COMMUNICATION AUTHORIZATION**

Pediatric Kidney Center of South Florida would like to communicate with you in the ways you prefer. By signing below, you allow us to disclose your Protected Health Information (PH) as described on this form. PHI includes all information about your treatment or payment for your care. We may disclose your PHI in other ways if it is permitted by law and we determine such disclosure to be necessary under the circumstances. Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Today's Date: \_\_\_\_\_ **Initials** Telephone messages: We may leave messages on Phone numbers: answering machines or with individuals answering the phone at numbers written in this section, including referral information, prescription refill reminders, appointment reminders, test results, and other information the Practice determines to be appropriate to leave on voicemail. Email Communications: We may send email messages to Email: your listed email address including referral information, test results, and other information. PARENTAL AUTHORIZATION TO TREAT MINOR CHILDREN WHEN ACCOMPANIED OR NOT ACCOMPANIED BY PARENT OR GUARDIAN: Yes, my child may be treated when accompanied by: Name Relationship Name of Parent/Legal Guardian (print)

Date



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# **Notice of Privacy Acknowledgement**

Pediatric Kidney Center of South Florida

I understand that under the Health Insurance Portability and Accountability Act (HIPAA), I have certain rights to privacy regarding my protected health information. I acknowledge that I have received or have been given the opportunity to receive a copy of your Notice of Privacy Practices. I also understand that this practice has the right to change its Notice of Privacy Practices and that I may contact the practice at any time to obtain a current copy of the Notice of Privacy Practices.

Patient Name (print)		Patient Date of Birth	
Name of Parent/Legal Guardian (print)			
Signature of Parent/Legal Guardian		 Date	_
Office Use Only:  We have made the following attempt to obtain receipt of Notice of Privacy Practices:	ain the patient'	s signature acknowledging	
Date:	Attempt: _		
Staff Name:			



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Pediatric Kidney Center of South Florida, LLC

## MEDICAL RECORD RELEASE FORM

Telephone: 305-856-7005 Fax: 786-577-2117 Only fill out what's highlighted

Date of Birth
ity to release medical information to er of South Florida:
Phone:
Fax:
to
etc.)
•

This release authorizes the disclosure of records for one year from the date signed above. I understand that these records are protected under Federal and/or State law and cannot be disclosed without written consent unless otherwise provided by law. I further understand that the specific type information to be disclosedmay, if applicable, include: diagnosis, prognosis, and treatment for physical and/or mental illness, including treatment of alcohol or substance abuse, auto-immune deficiency syndrome (AIDS), AIDS related complex (ARC) or human immunodeficiency virus (HIV) infection for any admissions. I understand that I have the right to revoke this consent at any time

unless the facility, which is to make the disclosure of information, has already done so in reliance of the consent.



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Patient Name:	
DOB:	
Acknowledgements/A	uthorizations/Consent to Treatment
diagnosis of my illness and course of tre medicine is not an exact science and I ac	cic procedures, tests, and medical treatments required in the eatment by the physician. I am aware that the practice of cknowledge that no guarantees have been made to me as to the s, procedures or any other services rendered.
mail or hard copy) acquired in the cours	ated to release all necessary information (via Fax Transmittal, esse of my examination and treatment to secure payment. I hereby ted physician for any medical/surgical procedures performed. I ation release.
	this form and I understand its contents and agree to all of the nat this authorization shall be valid until rescinded in writing or
ire of Patient, Parent or Guardian	Date



Immunizations up to date?

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## **NEW PATIENT HISTORY QUESTIONNAIRE**

			_ Nickname:	
Sex:	Age:	Date of Birth:		
What problem brings	you today?			
How long has this pro	blem been going on fo	or?		
SOCIAL HISTORY:				
<u>Name</u>	<u>e</u> <u>Age</u>	Medical Proble	<u>m</u>	Medications
Mother:				
Father:				
Siblings:				
If mother and father	don't live together, or	child doesn't live at home	, what is the child's cu	stody status?
Is patient in daycare/	school? □ Yes □ No; If	fyes: Name of school and	grade?	
<b>BIRTH HISTORY:</b>				
Birth Weight:	Full term?	? □ Yes □ No; If early/late	e, how many weeks ges	station?
		, ,,	•	
	ne pregnancy (high bloc	od pressure, blood or pro		
Any problems with th			tein in urine, etc)? 🗆 Y	es 🗆 No
Any problems with th	aginal OR □ C-section;	od pressure, blood or pro	tein in urine, etc)? 🗆 Y	es   No
Any problems with the Was the delivery $\square$ value of the patient have a	aginal OR □ C-section; any problems at birth?	od pressure, blood or pro	tein in urine, etc)? □ Y	es   No
Any problems with the Was the delivery $\square$ value of the patient have a	aginal OR □ C-section; any problems at birth?	od pressure, blood or prolif ceasarian, why?	tein in urine, etc)? □ Y	es   No
Any problems with the Was the delivery up value of the patient have a Was the patient on a MEDICAL HISTORY:	aginal OR   C-section;  any problems at birth?  ventilator?   Yes   No	od pressure, blood or prolif ceasarian, why?	tein in urine, etc)? 🗆 Y	es   No
Any problems with the Was the delivery was the patient have a Was the patient on a MEDICAL HISTORY:	aginal OR   C-section;  any problems at birth?  ventilator?   Yes   No	od pressure, blood or prolif ceasarian, why?  Yes No o; If yes, how long? or medical conditions?	tein in urine, etc)? □ Y	es   No
Any problems with the Was the delivery was the patient have a Was the patient on a MEDICAL HISTORY:	aginal OR   C-section;  any problems at birth?  ventilator?   Yes   No  e any serious illnesses on surgeries (When/Ty	od pressure, blood or prolif ceasarian, why?  Yes No o; If yes, how long? or medical conditions?	□ Yes □ No EXPLA	es   No   NIN:   NIN:
Any problems with the Was the delivery with the Did the patient have a Was the patient on a MEDICAL HISTORY:  Does the patient have Has the patient had a Has the patient ever be	aginal OR   C-section;  any problems at birth?  ventilator?   Yes   No  e any serious illnesses on surgeries (When/Ty	od pressure, blood or production of production of the control of t	□ Yes □ No EXPLA □ Yes □ No EXPLA □ Yes □ No EXPLA	es   No

 $\square$  Yes  $\square$  No

#### **FAMILY HISTORY:** Has any family member had any of the following? Who: \_\_\_\_\_ Comments: \_\_\_\_\_ Kidney disease ☐ Yes ☐ No Kidney stones ☐ Yes ☐ No Who: \_\_\_\_\_ Comments: \_\_\_\_ Kidney failure Who: Comments: ☐ Yes ☐ No Dialysis (kidney treatments) Who: \_\_\_\_\_ Comments: \_\_\_\_ ☐ Yes ☐ No Kidney transplant ☐ Yes ☐ No Who: \_\_\_\_\_ Comments: \_\_\_\_\_ Who: \_\_\_\_\_ Comments: \_\_\_\_\_ High blood pressure ☐ Yes ☐ No Deafness ☐ Yes ☐ No Who: \_\_\_\_\_ Comments: \_\_\_\_ Vesicoureteral reflux ☐ Yes ☐ No Who: \_\_\_\_\_ Comments: \_\_\_\_ Additional Family History: **PAST MEDICAL HISTORY:** Does the patient have/ever had any of the following: Fever Explain: \_\_\_\_\_ ☐ Yes ☐ No **Fatigue** ☐ Yes ☐ No Explain: Headaches ☐ Yes ☐ No Explain: Dizziness $\sqcap$ Yes $\sqcap$ No Explain: Vision problems ☐ Yes ☐ No Nose bleeds ☐ Yes ☐ No Explain: \_\_\_\_\_ Sore throats/throat infections Explain: \_\_\_\_\_ ☐ Yes ☐ No Heart problems (murmur) ☐ Yes ☐ No Explain: High blood pressure □ Yes □ No Explain: \_\_\_\_\_ Asthma, Bronchiolitis, Pneumonia ☐ Yes ☐ No Explain: \_\_\_\_\_ **Blood transfusions** ☐ Yes ☐ No Explain: Vomiting ☐ Yes ☐ No Explain: Diarrhea ☐ Yes ☐ No Blood in urine ☐ Yes ☐ No Explain: Explain: \_\_\_\_\_ Protein in urine ☐ Yes ☐ No Urine, bladder, and/or kidney infection □ Yes □ No Pain when urinates ☐ Yes ☐ No Explain: Urinating more often ☐ Yes ☐ No Explain: \_\_\_\_\_ Urinating less often ☐ Yes ☐ No Explain: Accidents or bedwetting ☐ Yes ☐ No Explain: Joint pain or swelling ☐ Yes ☐ No Muscle problems □ Yes □ No Explain: Rashes ☐ Yes ☐ No Explain:

☐ Yes ☐ No

Explain:

Neurologic problems (Seizures)