



COVID-19 PROVIDER NOTIFICATION

Telehealth Billing

At Molina Healthcare, we recognize the stress that COVID-19 has put on you and your practice. To help you focus on your work, we've made some adjustments to simplify billing and payments for you and our members.

Qualifications (Also Applies to Therapy and EIS Providers)

Providers using telemedicine to deliver services must comply with the following:

- Ensure services are medically necessary and performed in accordance with the service specific policy and fee schedule.
- The recipient (and their legal guardian) must be present for the duration of the service provided using telemedicine.
- Telemedicine should not be used by a provider if it may result in any reduction to the quality of care or if the service delivered through this modality could adversely impact the recipient.
- Documentation regarding the use of telemedicine must be included in the progress notes for each encounter with a recipient. All other documentation requirements for the service must be met as described in the coverage policy.
- Providers must comply with the Health Insurance Portability and Accountability Act (HIPAA) when providing services; all equipment and means of communication transmission must be HIPAA compliant.

***NOTE:** Therapy services must be billed through ATA/HN1, except for Early Intervention Services (EIS), in accordance with the terms and conditions of your agreement*

EIS Providers

Early intervention service providers using telemedicine to deliver services must also comply with the following:

- Providers may only utilize telemedicine for existing recipients receiving EIS.
- Telemedicine services cannot be provided if another EIS provider is in the home on the same date of service.



Services are covered, as described below:

Service	Procedure Code	Required Modifier	Limits
Early Intervention Individual Session: Family Training	T1027 SC	GT	Four 15-minute units per day

The Agency's current EIS policy in the fee-for-service delivery system is available at: [https://ahca.myflorida.com/medicaid/review/Specific/59G-4.085 EIS Coverage Policy.pdf](https://ahca.myflorida.com/medicaid/review/Specific/59G-4.085_EIS_Coverage_Policy.pdf)

When billing for telehealth for all lines of business for Molina Healthcare:

Providers must assure that the recipient has compatible equipment and the necessary connectivity in order to send and receive uninterrupted video. ***Telephone or electronic-based contact with a Florida Medicaid recipient without a video component is not permitted.***

- As you provide telehealth services to your patients who are our members, please bill as you normally would, using **Place of Service (POS) 02 with modifier GT**. The claims will process for payment at the same rate as regular, in-person visits. *No Cost-Share will apply until further notice.*
 - When providing ***Occupational, Physical and/or Speech therapy for Early Intervention Service (EIS)***, please bill using **POS 02 with Modifier TL and GT**.
- This guidance applies to Practitioners, Physicians, Physician Assistants, Nurse Practitioners, Psychologists, Licensed Clinical Social Workers (LCSW), Licensed Professional Counselors (LPC), Board Certified Behavioral Analysts (BCBA), and Board-Certified Behavioral Analysts-Doctoral (BCBA-D) only. *This also applies to Rural Health Clinics, Federally Qualified Health Centers, Indian Health Service Clinics, and Community Mental Health/Private Mental Health facilities.*
 - ***NOTE:** Behavioral Health services must be billed through Beacon Health Options in accordance with the terms and conditions of your agreement.



- The provider types listed above should bill with the E&M Code that represents the level of work most appropriate as if the patient was seen face to face following their normal billing process but adjust the POS to 02.
- Documentation should follow normal guidelines established and described in the CPT-Manual.

Reimbursement

Telehealth providers will be reimbursed according to their respective MFL Contract. Molina will offer **zero co-pay and cost share** for telemedicine visits (where these are a covered benefit) - for any diagnosis until further notice. Molina members should use telemedicine as their first line of defense in order to limit potential exposure in physician offices. Cost sharing will be waived for all video visits by in-network providers delivering synchronous virtual care (live video conferencing) for those plans that cover this type of service.

***NOTE:** Services currently billed through a contracted vendor must continue to be billed through the vendor in accordance with the terms and conditions of your agreement*

MFL Designated Telehealth Vendors

- **For MFL MMA Pediatric Members –**
 - Nemours Care Connect:
<https://nemourscareconnect.com/landing.htm>
- **For MFL Marketplace Members (All Ages) –**
 - Teledoc: <https://member.teladoc.com/molinamarketplace>

Individual Telehealth Providers

- **For all MFL Members –**
 - Effective immediately, until further notice, all eligible, in-network providers who have the ability and want to connect with their patient through synchronous virtual care (live video conferencing) may do so.



AHCA Guidance

The Agency's current telemedicine policy in the fee-for-service delivery system is available at:

http://ahca.myflorida.com/medicaid/review/General/59G_1057_TELEMEDICINE.pdf.

The Agency has launched a new resource website for Agency issued COVID-19 alerts for facilities and Medicaid providers. The Agency's new COVID-19 alert website ensures providers have all Agency guidance in one centralized location. The website can be accessed through the following link: http://ahca.myflorida.com/covid-19_alerts.shtml

If you have questions, please contact Molina Healthcare at (855) 322-4076.

Thank you for your continued care to our members!

Molina Healthcare of Florida