

MEDICAL TEST RESULTS POLICY

We appreciate your confidence in us and we strive to make every effort to inform you of your test results in a timely manner. Our practice is to advise you of any test results (blood work, imaging exams, diagnostic procedures, etc.), within two weeks of the tests being done. In some rare instances the test may not be processed or the results may be misdirected or misplaced. That is why it is important for you to call our office if you have not received your test results within two weeks of the testing being done. **It is your responsibility to inform us if you have not received your results within two weeks of any tests or diagnostic procedures being performed.**

24 Hour Cancellation & "No Show" Fee Policy

Each time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care. Therefore, South Miami Women's Health reserves the right to charge a fee of \$75.00 for all missed appointments ("no shows") and appointments which, absent a compelling reason, are not cancelled with a 24-hour advance notice.

"No Show" fees will be billed to the patient. This fee is not covered by insurance, and must be paid prior to your next appointment. Multiple "no shows" in any 12 month period may result in termination from our practice.

Thank you for your understanding and cooperation as we strive to best serve the needs of all of our patients.

By signing below, you acknowledge that you have received this notice and understand BOTH policies.

Printed Name

Date _____

Signature