



## FINANCIAL POLICY

 TopLine MD Alliance

Thank you for choosing Aurora Primary Care for Women, LLC as your health care provider. We are committed to building a successful physician-patient relationship. The following is a statement of our Financial Policy. Our office will be happy to answer any questions or concerns you may have.

### **PAYMENT IS DUE AT THE TIME OF SERVICE**

### **ALL COPAYMENTS AND DEDUCTIBLES ARE DUE PRIOR TO YOUR VISIT**

***WE ACCEPT: CASH, CHECK, VISA, MASTERCARD, DISCOVER AND AMERICAN EXPRESS***

**PROOF OF INSURANCE:** All patients must complete our patient information form before seeing the doctor. We must obtain a copy of your driver's license and current valid insurance to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim. We are in network with most major insurance carriers. However, it is the patient's responsibility to verify that we are a participating provider of the insurance plan. It is the patient's responsibility to know and understand the requirements of their insurance plan. As part of the contract with your insurance company, all co-payments, co-insurances and deductibles must be paid at time of service. Failure on our part to collect co-payments and deductibles from patients can be considered fraud. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of the claim.

**HMO/REFERRALS:** It is the patient's responsibility to obtain a referral form from your primary care physician if your insurance carrier requires it for your visits. If you arrive without a referral for your visit and are required to bring one, your appointment will be rescheduled.

**MINOR PATIENTS:** The parent or guardian accompanying the minor is responsible for payment of services rendered.

**MISSED APPOINTMENTS:** Unless cancelled 24 hours in advance, there is a \$25.00 fee for missed appointments. Please help us serve you better by keeping scheduled appointments.

**NONCOVERED SERVICES:** Please be aware that some – and perhaps all – of the services you receive may be noncovered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services in full at the time of visit.

**RETURNED CHECKS:** Any check returned for non-sufficient funds will be subject to bank fees (the amount the bank charges the practice) along with a \$50.00 NSF fee from the office.

**COLLECTION POLICY:** Should your account become past due, the patient/debtor assumes all costs of collection, including but not limited to, collection agency fees, court costs, interest and legal fees. All unpaid accounts will be reported to the credit bureau.

**FORMS:** There is a flat fee of \$15.00 for each set of forms the office completes on your behalf.

I HAVE READ AND FULLY UNDERSTAND the Financial Policy and all my questions regarding this policy have been answered. I hereby agree to render payment in accordance with the terms and conditions set forth.

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Patient/Responsible Party Signature: \_\_\_\_\_